

Go to www.jobs4tn.gov

-Click on Forgot Username/Password

The screenshot shows the homepage of the Department of Labor & Workforce Development's JOBS4TN.GOV website. The header includes the TN logo and the department name. The main navigation area features a search bar with fields for 'Enter Keyword', 'Zip Code or City', and a distance dropdown set to '10 miles', followed by a 'Search' button. On the right side, there is a login section with 'Username' and 'Password' input fields, a 'Forgot Username/Password?' link, and 'Sign In' and 'Register' buttons. A red banner at the bottom of the page contains a warning: 'In this application please answer the questions to the best of your ability. In order to receive benefits you must complete the entire process. If you are self-employed or a gig worker, please complete the application and BE SURE TO ANSWER that you are self-employed when the question is asked. After you file your claim CERT'. The footer contains navigation links for Home, Register/Sign in, Services for Individuals, Services for Employers, and Labor Market Analysis.

Option 1 - Forgot Password

If you have forgotten your password, please click [retrieve password](#). You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account

Option 2 - Forgot User Name

If you have forgotten your User Name, please click [retrieve User Name](#). You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account.

Option 3 - Forgot User Name and Password

If you have forgotten your User Name and password, please click [retrieve both](#). You will be prompted for information about your account, and when matched, you will establish a new password then have access to your account.

-Click on Option 3- Retrieve Both


-Select Individual and answer verification questions on the site and display it

-Fill out the following;

Your Information

* First Name:

* Last Name:

* Date of Birth: (mm/dd/yyyy) 

* Social Security Number: (no dashes)

* Confirm Social Security Number: (no dashes)

* Zip Code:

-Press Submit

Reset Password

Your information has been verified. We recommend you reset your password to complete the retrieval process. Enter your new password below and then click *Save*.

* Username: MBoruff18453

* Enter New Password:

Enter Password (8 - 18 characters, and must include at least one uppercase letter, one lowercase letter, one number and one special character. Allowable characters are # @ \$ % ^ . ! * _ +).

* Confirm New Password:

-Create a new Password and press Save

-When a new screen pops up, on the left select:


-Services for individuals

-Unemployment Services

-Weekly Claim Certification



Below is a list of your weekly certifications.
To claim a new week, click the button below.

 For help click the information i

[File Your Weekly Certification to Continue Your Claim](#)

Weekly Certifications Review

-Click on File Your Certification to Continue Your Claim each Sunday